



# Content Manager MANAGED SOFTWARE-AS-A-SERVICE (MSAAS)

A standards-compliant, fully managed records management **cloud**, for government agencies and regulated industry, managed by a team of information governance experts with over 350 years' combined Content Manager experience.

## FEATURES

- AI-driven Content Search & Auto-classification
- Flexible Security, Access Control, & Permissions
- ISO 15489-compliant Records Retention & Disposition
- ISO 19475-compliant Document Management
- ISO 25964-compliant Thesaurus & Taxonomies
- M365 / Teams / E-mail / SharePoint Integration
- Point-and-Click No-code Configuration
- Workflow, Action Tracking, To Dos & Alerts

## MOST IMPORTANT BENEFITS

- ✓ Lower Cost of Ownership
- ✓ Reduced Corporate Risk
- ✓ No IT Maintenance or Staffing Costs
- ✓ Rapid Deployment & Effortless Upgrades
- ✓ Improved Management of Vital Records
- ✓ Improved Data Governance (Reduced File Share and SharePoint Sprawl)

## GOVERNMENT-STRENGTH SECURITY AND COMPLIANCE

- FedRAMP-Moderate (Ready)
- DISA/CIS/SCAP-compliant
- DoD 8180.01
- GxP / 21 CFR Part 11
- NARA Universal ERM
- NIST 800-53 rev 5
- ISO 27001-certified
- DoD 5015.02
- GDPR / Annex 11 / ALCOA+
- NARA Capstone

## TECHNICAL SPECIFICATIONS

24/7 Support	99.95% Uptime	Flexible RTO/RPO
End-To-End Encryption	Flexible On-demand Scalability	Continuous Monitoring
Anytime /Anywhere Access	Geo-redundant Failover	Single Sign On / PIV-Compatible

## Contact Us

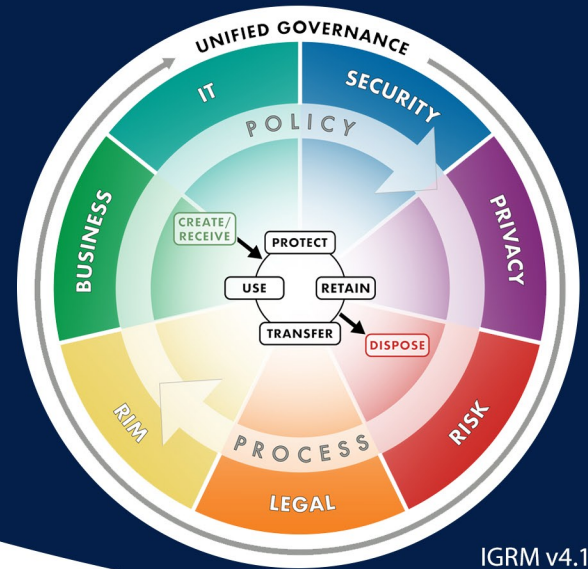


# Testimonial

"We successfully migrated our document management and warehouse applications to Information First's Content Manager Cloud, integrated seamlessly with DocuSign and document scanners, and steadily expanded the system's adoption across City departments—all without any system downtime and minimal reliance on internal staff, thanks to the outstanding support provided by Information First."

- Patricia Cabrera,  
Enterprise Records Manager

## Information Governance Reference Model (IGRM) Balancing VALUE, RISK, and COST



IGRM v4.1  
2022 EDRM.net

# Our Amazing Customers

## State & Local Government

- City of Las Vegas
- City of Albuquerque
- City of Alexandria
- City of Portland
- City of Kirkland
- City of Tampa
- Sarpy County NE
- Fairfax County VA
- Calvert County MD
- Eau Claire County WI
- Lancaster County NE
- Prince William County VA
- Kenai Borough AK
- Mat-Su Borough AK
- Oregon Metro
- Multnomah County OR
- Yavapai County AZ
- Denver Metro Water
- Tampa Bay Water
- Loudoun Water
- Platte River Power Authority
- Benton Public Utilities District
- New York State Education Dept
- Georgia Dept of Community Affairs
- Georgia State Archives
- Michigan State Records Center
- New Mexico State Records Center
- Rhode Island Judicial Records Center
- Texas Health & Human Services
- Elections BC

## Federal Government

- FDIC
- DARPA
- US Central Command
- US Northern Command
- US Strategic Command
- US Transportation Command
- US Special Operations Command
- US Army, Navy, and Air Force
- US District Court of South Florida
- Bureau of Fiscal Service
- US Development Finance Corp
- US Chemical Safety & Hazard Board
- Pacific Northwest National Laboratory
- Knolls Atomic Power Laboratory
- Bettis Atomic Power Laboratory
- DOE Savannah River Site
- DOE West Valley Decomm Project
- DOE Office of Legacy Management
- Department of Commerce
- Department of Veterans Affairs

## Regulated Industry

- MGM
- GSK
- Citgo
- AbbVie
- Biogen
- AmplifyBio
- Lotte Biologics
- Astellas Pharma
- Tyson Foods
- Perdue Farms
- Canadian Tire
- Warburg Pincus
- Federated Insurance
- Northwestern Energy
- Teva Pharmaceuticals
- Major League Baseball
- Papa Johns International
- Prestige Consumer Healthcare



# Contact us today

to hear how we can improve your compliance, reduce your corporate risk, and protect your most valuable information assets.



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